



WE HAVE THE WHITE GLOVE SERVICES YOU NEED!

Picture this: It's late in the school year, summer vacation is about to begin. Your school has approved a bid for hundreds of new Chromebooks, arriving during the summer, with the goal to have them ready for students when they arrive for fall semester. This all sounds great until you realize that setup time wasn't factored into the original proposal and someone – maybe you -- is pulling the short-straw to get everything up and running in time for the school year. Each unit needs to be updated, enrolled, asset tagged and logged. And finally, all the packaging has to be recycled or disposed of.

This is a common scenario that many K-12 schools face; however, what most don't know is that all of these White Glove Services can be handled through your IT provider before the new devices arrive on campus - ultimately saving hundreds, if not thousands, of man hours depending on the size and complexity of the deployment.



If your school is adopting a one-to-one ratio of devices to students, requesting bids for large quantities of Chrome devices or actively purchasing management licenses for the Google Admin Console, you should think about the benefits of White Glove Services that we offer.

WE CAN HELP WITH:

Unboxing and Visual Inspection:

While the overall percentage of defective devices is always low, it's better to find out and replace these devices early in the deployment and prior to their arrival on site.

Operating System Updates:

Chrome, Android, or Windows operating systems updates can be quite large and unnecessarily tax a school's network, bringing the entire process to a crawl. Our team will use alternative methods via USB drives, or even a proxy server, to push the updates locally

Enterprise Enrollment:

The primary reason schools opt-in to White Glove services involves this most critical step in which each device is powered on following the OS updates and a management license is applied, locking the device down for 100% management by the school's IT administrators.

Asset and Laser Tagging:

This device tagging process includes serial numbers and info about the device's owner, and allows further identification of each device should it be lost, stolen or require service.

Green Shipping:

We'll remove and recycle the outer boxing and paperwork from each unit prior to the final shipment to your school. Devices are placed in a larger box to consolidate packing materials, simplifying delivery and unpacking on premise.

If you're considering the deployment of a large amount of devices to a single location or multiple locations within a school district, consider White Glove Services through us to help make this daunting task far more manageable - no matter the size of your district or deployment!